# John Anthony Galdo, Pharm.D., M.B.A., BCPS, BCGP (Jake)

#### CONTACT INFORMATION

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### PROFESSIONAL EXPERIENCES

Title of Position	Dates of Service	Institution
Chief Executive Officer and	April 2021 to Present	Seguridad, Inc
Co-Founder		

Mission: Provide a patient-centric evaluation of pharmacies to improve patient outcomes Vision: Patients choose pharmacies in a transparent, quality-focused manner

- Founded and led new healthcare quality company focused on medication safety
- Led strategy, operations, and human resources for the organization
- Developed innovative quality measures evaluating the performance and safety of community pharmacies

Managing Network January 2023 to Present CPESN Health Equity Facilitator

A DBA of Seguridad, Inc

- Led Clinically Integrated Network of pharmacies specializing in addressing health-related social needs
- Developed policies and procedures to implement novel clinical services based in community pharmacies
- Conceptualized with clients to execute new business strategies
- Facilitated a clinically integrated network of pharmacies on health equity services, value-based contracting, and integration of community health workers in pharmacy practice

Health Equity Consultant July 2020 to Present CEimpact

- Lead curriculum and course planning for national continuing education provider
- Provided support on marketplace strategy for innovative educational products
- Collaborated with external partners on content and alignment to ACPE standards
- Developed multiple certificate programs including point-of-care testing, pharmacogenomics, and others

Pharmacy Quality Advisory April 2020 to October 2023 Enhanced Service Pharmacy Alliance (ESPhA)

Acquired by Seguridad, Inc in October 2023

• Developed sustainable business model for clients

• Conducted financial, programmatic, and operational analyzes for client needs

Clinical Pharmacist February 2015 to present FMS and Ross Bridge Pharmacy

- Provided support for ongoing clinical endeavors and lead academic endeavors at an independent community pharmacy, including bringing in grant funding for research and clinical services
- Developed clinical initiatives within the pharmacy team and helped scale to multiple independent pharmacies across the state of Alabama
- Worked as a dispensing pharmacist

2021 Resilience Resident July 2021 to December 2021 WIRED, a Condé Nast Publication

- Reported on the transformation of community pharmacy practice and patient empowerment as part of WIRED Resilience Residency
- Contributed to various articles and reports providing the perspective of community pharmacy with a focus on the pharmacy of the future

Diabetes Speaker's Bureau January 2021 to December 2021 Novo Nordisk January 2016 to December 2017

• Educated healthcare professionals on therapeutic options available for the treatment of diabetes mellitus

Director, Education and July 2019 to July 2020 Pharmacy Quality Alliance Program Development

- Created educational strategy to diversify revenue and provide value to members and nonmembers
- Educated diverse membership on healthcare quality metrics and measurement systems, like HEDIS and CMS Medicare Stars
- Developed and executed interactive programming for national conferences, including patient engagement best practices and workshops
- Championed the development of an Advanced Training Program: *Medication Use Quality* accredited for continuing education of pharmacists, pharmacy technicians, nurses, and physicians
- Managed monthly national webinar series on healthcare quality and innovation
- Customized educational offerings, content and delivery, to meeting client needs, including intersection clinical practice, evidence-based care, population health, health outcomes, and financial sustainability

Director, Performance December 2017 to July 2019
Measurement

Provided expert support to measure concepts: Pharmacy-level metrics, SNOMED CT-based
medication therapy management metric in diabetes care, initial opioid prescribing metrics,
insulin persistence metrics, appropriate therapy in persons with diabetes and ASCVD, and
others with longitudinal goal of inclusion within various evaluation systems, including CMS
Medicare Stars Program and Medicaid Adult Core Set

- Managed stakeholder advisory panels of up to 300 hundred individual members, along with more intimate measure development teams and patient and caregiver advisory panels
- Led conversations with leaders from member organizations, including but not limited to CVS Health, Walgreens Boots Alliance, American Pharmacists Association, and UnitedHealthcare Group, providing answers on clinical and operational quality related questions; for example, addressing the foundational evidence for medication adherence quality measures
- Developed consensus decisions within large and diverse teams for key decisions on measure development, balancing the competing stakeholder interests along with measure science and clinical effectiveness
- Coordinated with Director, Stakeholder Engagement to innovate opportunities for the 240 PQA member organizations
- Supported the NQF-endorsement process for a variety of medication use quality measures

Assistant Professor and February 2015 to December 2017 Samford University Residency Director

- Founded and negotiated the inaugural CVS Health Community Pharmacy residency program
- Created partnership with the Alabama Department of Public Health to expand accredited Diabetes Self-Management Education throughout the state resulting in \$500,000 in guaranteed grant funding
- Coordinated financial management, independent research, cases of community pharmacy
- Precepted three residents in PPCP in Practice, Innovation and Research, Teaching and Training, and Leadership and Seminars

Clinical Pharmacy Educator July 2012 to November 2014 Barney's Pharmacy

- Managed three practice sites with multiple colleges of pharmacy and two residency programs
- Directed clinical services, including specialty services, health fairs, CLIA-waivers, health screenings, medication therapy management program, employee wellness, and public health programs
- Consulted for skilled nursing facilities, including serving on quality committees
- Developed a specialty pharmacy located within the long-term care pharmacy line of business

Ambulatory Care Pharmacist July 2012 to May 2013

Hope Medical Center

- Developed pharmacist-led clinic in family practice
- Initiated patients on insulin pump as the clinic's certified pump instructor
- Assisted the transition and implementation of the clinic's electronic medical record

### **EDUCATION & CREDENTIALS**

Degree Obtained	Dates Attended	Institution
Master of Business Administration,	August 2015 to December 2017	Samford University
Additional Concentration in Marketing		<b>Brock School of Business</b>
Doctor of Pharmacy	August 2007 to May 2011	University of Georgia College of Pharmacy

Professional Licensure and Certification	Date
Alabama Pharmacy License  RPH18609  Controlled Substances	April 2015 to present
Georgia Pharmacy License • RPH026024	June 2011 to present
<ul> <li>Board of Pharmacy Specialties</li> <li>Board Certified Pharmacotherapy Specialist <ul> <li>BPS: 3120616, Exp: 12/31/2026</li> </ul> </li> <li>Board Certified Geriatric Pharmacist <ul> <li>BPS: 9103142, Exp: 12/31/2025</li> </ul> </li> </ul>	December 2012 to present
<ul> <li>University of Georgia College of Pharmacy</li> <li>Post Graduate Year One Residency, Community Pharmacy</li> <li>Teaching Certificate</li> </ul>	July 2011 to June 2012
BOARD OF DIRECTORS/EXECUTIVE LEADERSHIP	
<ol> <li>Seguridad, Inc</li> <li>a. Board of Directors</li> </ol>	2021 to present
<ol> <li>Alzheimer's Association</li> <li>a. Board of Directors, Alabama Chapter</li> </ol>	2019 to 2021
<ul> <li>3. American Diabetes Association</li> <li>a. Board of Community Leadership Directors,</li></ul>	2016 to 2020
<ol> <li>Commission for the Certification in Geriatric Pharmacy</li> <li>Board of Commissioners</li> </ol>	2016 to 2017
PROFESSIONAL MEMBERSHIPS	
1. National Community Pharmacy Association	2011 to present
2. American Pharmacists Association	2007 to present
3. Georgia Pharmacy Association	2007 to present

4.	American Society of Health-System Pharmacists	2015 to 2020
5.	Alabama Pharmacists Association	2015 to 2018
PROF	ESSIONAL SERVICE	
Nation	al and Regional	
Adviso	y Panel/Workgroups	
1.	National Council of Prescription Drug Programs a. Coordination of Care & Innovation Work Group Co-Chair	2023 to present
2.	Pharmacy Technician Certification Board a. Stakeholder Advisory Council	2022 to present
3.	National Quality Forum a. Cardiology Standing Committee	2019 to present
4.	American Pharmacists Association  a. Taskforce member for Patient Safety, Community Practice  b. House of Delegates for Georgia c. APhA-APPM Policy Standing Committee	2014 to present
5.	PCORI: Patient-Centered Outcomes Research Institute  a. MERIT Reviewer  b. Improving Healthcare Systems Advisory Panel	2013 to present
6.	Georgia Pharmacy Association  a. Public Affairs Chair, Region 11  b. Secretary, Region 11  c. Standing Committee for Continuing Education  d. Standing Committee for Convention Planning  e. Strategic Governance Workgroup Member	2012 to present
7.	Core Quality Measures Collaborative a. <i>Cardiology</i> b. <i>Obstetrics/Gynecology</i>	2018 to 2020
8.	Alabama Pharmacy Association  a. Professional Affairs b. Organizational Affairs c. Standing Committee for Continuing Education	2015 to 2018
9.	National Community Pharmacy Association a. Changemaker Steering Committee	2017 to 2018

## b. Pharmacy Quality Alliance Workgroup

## 10. Pharmacy e-HIT Collaborative

2013 to 2017

Comprehensive list of scholarly activities (including faculty appointments, research funding, national presentations, publications, and courses taught), awards, and references available upon request.