



AUBURN UNIVERSITY
Harrison College of Pharmacy

HARRISON COLLEGE OF PHARMACY



CONTINUING
EDUCATION

Alabama's Prescription Drug Monitoring Program: The Essentials

Ms. Nancy Bishop, Dr. Jessica Hung, Ms. Vicki Walker

Enduring Recorded Program



PROGRAM OVERVIEW

Correct and complete prescription information is essential to the integrity of the controlled substance database. Incomplete or inaccurate prescription information can result in prescriptions not being transmitted to the controlled substance database, which can cause inaccurate patient records, complications between prescribers and their regulatory boards, and a diminished clinical tool for healthcare providers. During this presentation, Alabama Statute and Administrative Rules related to the Prescription Drug Monitoring Program (PDMP) will be discussed, and the importance of submitting timely and accurate information will be emphasized. This presentation will provide pharmacists and pharmacy technicians with the information needed to successfully submit required prescription information: instructions for establishing a reporting account, the process by which dispensations are submitted, definitions of warning and error, and what fields must be completed to avoid having an error. Lastly, this presentation aims to enhance community pharmacists' understanding and utilization of the PDMP. By focusing on accurate data entry, effective PDMP use, interstate data sharing, and understanding the Overdose Risk Score (ORS), the session addresses key areas to reduce prescription drug abuse and improve patient care. There is no registration fee for this program.

Following registration, participants will have access to course instructions, updates, presentations, recorded webinar, program evaluation, CE certificates and credits, etc. **This program is approved for 1.25 ACPE Contact Hours, .125 CEUs.** Once credit is awarded, transcripts will be available online within 24 hours on the learner's CPE Monitor profile at <http://nabp.pharmacy/>.

The Office of Alumni and Professional Affairs strongly encourages each participant to check their profile online within 60 days of attendance to ensure credit has been awarded properly. ACPE will not accept CE submissions after 60 days from the live seminar date.

This project is supported by Grant No 15PBJA-22-GK-03113-PDMP awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Department of Justice's Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.

TARGET AUDIENCE

This knowledge-based program is intended for Pharmacists (ACPE) and Pharmacy Technicians (ACPE).

LEARNING OBJECTIVES

Pharmacists:

1. Review the Prescription Drug Monitoring Program's (PDMP) purpose and who has legal access to the controlled substance database.
2. Explain the mission of PDMP Compliance Program.
3. Describe best practices when utilizing the Prescription Drug Monitoring Program (PDMP) in a community pharmacy.

Pharmacy Technicians:

1. Discuss the Pharmacy Technician's role in ensuring accurate prescription information is entered.
2. Explain the mission of PDMP Compliance Program and how pharmacy technicians can assist in reducing prescription errors.
3. Describe best practices when utilizing the Prescription Drug Monitoring Program (PDMP) in a community pharmacy.

ACTIVITY COMPLETION REQUIREMENTS

To complete the steps for CE credit, each attendee will be required to access and review program materials located within the online course, view the recorded webinar, successfully pass the quiz with a score of 75% or higher, complete the program evaluation within the online course, and claim credit within the course. Please contact hcopce@auburn.edu if you have any questions or needs related to this online CE program.

FACULTY DISCLOSURES

Programming in with AUHCOP is in any way involved, whether as sole provider or joint-providership, shall exhibit fair content balance, providing the audience with information of multiple perspectives from which to form a professional opinion. In addition, the fair balance will assure that information provided does not discuss a commercial product. Brand names of all products included in the content may be mentioned for identification purposes only. Presenters in any continuing education offering will acknowledge and disclose any affiliation with the provider and such information will be made available to the audience. Faculty disclosures will also be included on an introductory slide during the presentation. Ms. Bishop, Dr. Hung, and Ms. Walker have no actual or potential conflict of interest in relation to this program.

ACCREDITATION INFORMATION

The Auburn University Harrison College of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider for continuing pharmacy education; credits are recognized nationwide. The Universal Activity Number for this knowledge-based program is 0001-9999-24-035-H04-P/T and is intended for pharmacists and pharmacy technicians. The initial release date for this home-study program is August 20, 2024 and the intended expiration date is August 20, 2027.

PROGRAM AGENDA

Common Errors - This presentation will provide pharmacists and pharmacy technicians information needed to successfully submit required prescription information to the Alabama Prescription Drug Monitoring Program (PDMP) controlled substance database. Complete and accurate data is necessary to maintain the database's integrity and ensure it can be used as an effective clinical tool by prescribers and pharmacists. Specifically, this presentation will provide (1) instruction for establishing a reporting account, (2) the process by which dispensations are submitted, (3) definitions of warning and error, and (4) what fields must be completed to avoid having an error.

Best Practice - This presentation aims to enhance community pharmacists' understanding and utilization of the Prescription Drug Monitoring Program (PDMP) in Alabama. By focusing on accurate data entry, effective PDMP use, interstate data sharing, and understanding the Overdose Risk Score (ORS), the session addresses key areas to reduce prescription drug abuse and improve patient care. Evidence for the educational need includes the high volume of data entry errors in 2021, inconsistent PDMP utilization, and the lack of comprehensive training on ORS and interstate data. This targeted education will equip pharmacists with the necessary skills to effectively use the PDMP, ensuring data integrity and better patient outcomes.

Compliance Law - This presentation is a review of the history and laws pertaining to the Alabama Prescription Monitoring Program. Included is a explanation of the required fields that must be included in prescription information submitted to the controlled substance database. This information is important to pharmacists and pharmacy technicians, and compliance will ensure all controlled substance prescription information submitted is accurate and timely.

PROGRAM FACULTY

Vicki Walker serves as the Compliance Program Administrator for the Alabama Prescription Drug Monitoring Program (PDMP) within the Alabama Department of Public Health's Pharmacy Division. In her current position, Mrs. Walker assists with training opportunities for prescribers and pharmacists, works with the state regulatory boards, and assists pharmacists and pharmacy technicians within the state's pharmacies with understanding more about the PDMP functions. The primary focus of this newly developed program is managing compliance issues with prescription error and warning corrections, contacting and training pharmacists, and collaborating with the Alabama Board of Pharmacy to ensure pharmacies are reporting daily, entering mandatory data elements, and making corrections timely. In her previous position as the PDMP Administrator, she was responsible for the daily operations of the PDMP which involved assisting users with registration for PDMP accounts, updating information on their accounts, password resets, and utilization of the PDMP within their scope of respective practice. Mrs. Walker has previously worked in various areas of state government agencies, private assisted living communities, and both chain and independent pharmacies.

Dr. Jessica Hung graduated from Auburn University's Harrison School of Pharmacy in 2014. Upon graduation, she joined Semmes Pharmacy as a clinical pharmacist, where she initiated several key programs, including medication synchronization, medication therapy management, immunizations, and point-of-care testing. Jessica has collaborated with other independent pharmacies and has worked with major chains such as CVS, Walmart, and Costco. In 2024, she achieved a significant milestone by becoming an owner of Semmes Pharmacy. Jessica takes great pride in mentoring students and demonstrating the vital role that retail pharmacists play as integral members of healthcare teams, advocating for both their patients and the profession. Her dedication to education was recognized in 2020 when she was awarded Preceptor of the Year by Auburn University. In July 2022, she received the Distinguished Young Pharmacist Award. Outside of her professional life, Jessica enjoys cooking and traveling the world with her husband, Zach, and their dog, Caden.

Nancy Bishop serves as State Pharmacy Director at the Alabama Department of Public Health. In her current position, Ms. Bishop serves as the Prescription Drug Monitoring Program (PDMP) Director, trains health professionals on the use of the PDMP, oversees the naloxone distribution program, participates in emergency preparedness readiness training, manages medications used in emergencies and disasters, manages Pharmacy Division federal grants, and has a consulting role with the county health departments and other pharmacy related programs throughout the state. With over 40 years of experience as a pharmacist, she has worked in a variety of settings including hospital, retail, home infusion and specialty. She is a member of the Alabama Pharmacist Association, the American Pharmacist Association and the Auburn University Harrison College of Pharmacy Dean's Leadership. Ms. Bishop earned her Bachelor of Science in Pharmacy degree from Auburn University.

POST-GRADUATE EDUCATION ADVISORY COMMITTEE

Spencer Durham, Pharm.D., BCPS, BCIDP
Associate Clinical Professor, Director of Alumni & Professional Affairs

Jack DeRuiter, Ph.D.
Alumni Professor, Drug Discovery and Development

Natalie Hohmann, Pharm.D., Ph.D.
Alumni Professor, Drug Discovery and Development

Amal Kaddoumi, Ph.D.
Professor, Drug Discovery and Development

Erika Kleppinger, Pharm.D., BCPS
Associate Clinical Professor, Pharmacy Practice

Kristen Korankyi, Pharm.D.
Assistant Clinical Professor, Pharmacy Practice

Amit Mitra, Ph.D.
Assistant Professor, Drug Discovery and Development

Sylvia Rogers, Ph.D.
Senior Instructional Designer, Faculty Affairs and Strategic Initiatives

Brianna Foster
Program Administrator, Alumni and Professional Affairs

Tanja Redd, MBA, Ph.D.
Program Coordinator, Alumni and Professional Affairs

Members of the Post-Graduate Education Advisory Committee have completed a conflict-of-interest disclosure form and have no actual or potential conflicts of interest in relation to this program.